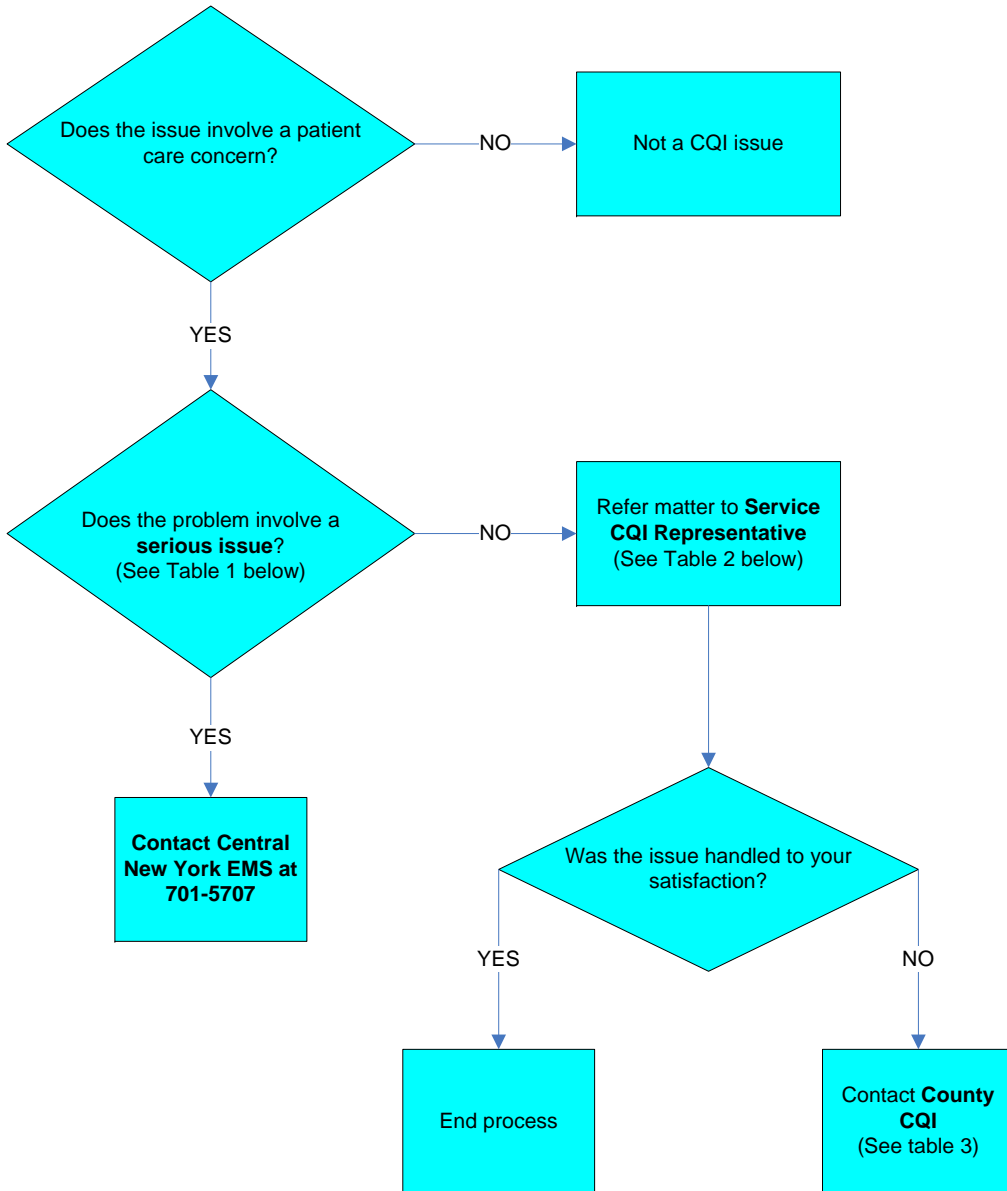


Oswego County EMS Patient Care Concern Resolution Process



**Table 1
Serious Issues**

- Confirmed esophageal intubation
- Practicing medicine without a license
- Patient Abandonment
- Medication errors

**Table 2
Service CQI Representative**

Service	Name	Primary Phone #	Alt Phone #
911 Center	Mike Allen	349-8515	
Hannibal FD	Mike Zukovsky	591-7981	
Lee Memorial	Tammie Browne	591-9567	
McFee	Stan Krawczyk	963-7244	746-0088
Menter	Zack Menter	592-4146	
Menter	Jim Jones	243-6232	668-8693
New Haven			
NOCA	Michael Solazzo	298-6220	952-4512
NOCA	Jack Lee	342-3984	481-0793
North Shore	Kathy LaVigne	623-9473	
Novelis		349-0558	
Oswego Fire Dept.	Dave Engle	343-2161 (work)	591-1201
Oswego Hospital	Dave Ramsey	349-5711	
Oswego Town FD	Brad or Margaret Beers	343-2189	349-5524
Palermo FD	Bob Loomis	349-8501 (work)	592-5575 (night)
SAVAC	Bryan Easton	312-4003	404-8307
SOVAC	Norm Wallis	676-5071	334-2319

**Table 3
County CQI Contacts**

- Norm Wallis (334-2319)
- Jim Jones (243-6232)