

Oswego County Emergency Medical Services
Mutual Aid Agreement

Revision 1
Effective 01 Aug 2000

1. Purpose

To establish an agreement between services that provide Emergency Medical Service (EMS) in Oswego County (County). This document represents a reciprocal assistance agreement in which personnel and equipment will assist other EMS agencies in the delivery of emergency medical care within Oswego County.

2. Participation

Any EMS agency may participate in the mutual aid agreement by approving the contents of this agreement and signing the endorsement section.

An EMS agency that wishes to withdraw from participation in this plan may do so by stating its intention in writing, signed by an authorized representative of that agency, and forwarding the statement of intention to the Chairperson, Oswego County EMS Advisory Council, 70 Bunner Street, Oswego, New York 13126. Such a request should be submitted at least 30 days prior to the desired date of withdrawal.

3. Terms

Signatories of this agreement agree to the following provisions:

- a. EMS agencies should respond to EMS calls within their service area as designated in the applicable New York State EMS Operating License, and in accordance with the response requirements below.
- b. EMS agencies shall adhere to the following response standard:
 1. Upon receipt of an EMS call within its service area, or in response to requested assistance to another EMS service area, the agency should dispatch an appropriate EMS unit
 2. If the dispatched EMS unit does not report that it is responding with an ambulance and appropriate level of EMS responder within five minutes of the initial dispatch, then the closest appropriate available EMS agency shall be dispatched by the Oswego County E911 Center (911 Center).

NOTE: An appropriate EMS unit/responder is an EMS resource that has the personnel and equipment needed to provide definitive pre-hospital care consistent with the nature of the call as determined from dispatch or on-scene information.

3. Terms (continued)

- c. If a transporting EMS agency has not acknowledged the dispatch within three minutes of being notified, then the 911 Center shall re-activate that agency.
- d. An Advanced Life Support (ALS) unit shall be dispatched by the 911 Center if any of the following conditions are present:
 - respiratory distress or arrest
 - chest pain or heart attack
 - person down
 - cardiac arrest
 - stroke or cerebro-vascular accident (CVA)
 - unconscious person OR person with altered level of consciousness
 - serious trauma
 - significant bleeding (from any cause)
 - drowning or near drowning
 - seizure
 - allergic reaction
 - diabetic emergencies
 - overdose or poisoning
 - heat or cold emergencies (hyperthermia or hypothermia)
 - electrocution
 - dispatcher discretion
- f. If an EMS transport is required, and the applicable EMS transporting agency is not in service, then the 911 Center shall dispatch the closest available EMS transporting unit, and perform a courtesy notification of the applicable service.
- g. If ALS response is required, and the applicable EMS transporting agency is not in service, or is responding with BLS capability, then the 911 Center shall dispatch the closest available ALS unit, and perform a courtesy notification of the applicable service. (NOTE: SOVAC agrees to respond only to one district outside their contracted territory, unless an MCI situation exists)
- h. Cancellation of a responding EMS transporting unit can only be performed as follows:
 - For situations where an actual illness or mechanism of injury does NOT exist, the EMS transporting unit may be cancelled by law enforcement or the first emergency responder to arrive at the scene
 - For situations where an actual illness or mechanism of injury does exist, the patients shall be evaluated by a currently certified Basic EMT or an EMS provider of higher certification

3. Terms (continued)

i. The 911 Center shall be maintain the status of all transporting EMS agencies.
This shall be accomplished by:

- Each transporting EMS agency calling in their response status twice per day prior to 0800 and 2000
- Each transporting EMS agency shall inform the 911 Center of any changes in response status
- The 911 Center shall transmit the status of each transporting EMS agency each day at 0800 and 2000

NOTE: The Agency status shall be reported as number of transporting units available and whether each unit is BLS or ALS.

1. An available unit is defined as ambulance with a driver and a certified EMS provider
2. BLS status means that a basic EMT is available
3. ALS status means that an AEMT-CC or Paramedic is available
4. ILS status does NOT apply to transporting EMS

4. Endorsement

The following agencies have agreed to abide by the terms of this agreement:

Agency	Signatory (print)	Signatory (sign)	Date
Alcan			
Guilfoyle			
McFee			
NOCA			
North Shore			
Oswego County Ambulance			
Oswego Fire Dept			
SAVAC			
SOVAC			
911 Center			

Signatures
are on file