



# Oswego County EMS Standard Operating Guideline



SOG Number: **1**

Title: **County EMS Coordinator Notifications**

Effective Date: 6/21/2010

Review Date: 6/21/2011

Approved By: (see below)

**Purpose**

To provide guidance on when to notify the County EMS Coordinator

**Guideline**

The County EMS Coordinator shall be notified of any of the following events:

1. Three or more ambulances called to a single incident.  
*EMS Coordinator actions:*
  - IF agreed to ahead of time with the agency Director or Operations, the EMS Coordinator may advise 911 staff to move up ambulances to cover shortfalls.
  - EMS Coordinator may contact Incident Command and offer assistance
2. Two or more adjacent County ambulance corps out of service\*.  
*EMS Coordinator action:* IF agreed to ahead of time with the agency Director or Operations, the EMS Coordinator may advise 911 staff to move up ambulances to cover shortfalls, or may contact agency Directors of Operation to collaborate further actions.  
 \* Out of service = Agency has no more available ambulances OR cannot staff remaining ambulances
3. When requested by any E911, fire, ambulance personnel or other agency.  
*EMS Coordinator action:* Take actions to meet the requested need.
4. When a helicopter is called to an EMS scene  
*EMS Coordinator action:* EMS Coordinator may contact Incident Command and offer assistance.

Notification methods

1. 911 pager
2. Cell phone: 315-532-5511
3. Home phone: 315-668-8693

**Approvals**

Agency	Name/ Date Approved	Allow EMS Coordinator to make resource decisions?
Fire Coordinator	Not applicable	Not applicable
McFee	S. Krawczyk/4-27-2010	Yes
Menter	Z. Menter/4-15-2010	Yes
NOCA	N. Wallis/6/10/2010	Yes
North Shore	K. Lavigne/ 4-16-2010	Yes
Oswego City	J. Perry/ 6/3/2010	No
SOVAC	N. Wallis/4-28-2010	Yes
SAVAC	T. Cominsky/5-13-2010	Yes