



# Oswego County EMS

200 North Second St., Fulton, NY 13069

(315) 591-9110 (office) (315) 591-9176 (fax)

Patricia Egan, Director - Oswego County Emergency Management Office  
James D. Jones, EMS Coordinator



**Directions:** Complete all parts of this form and either fax it to the 911 Dispatch Center (349-8229) or mail it (Public Safety Center, 39 Churchill Road, Oswego, NY 13126, Attn: Mike Allen). Also fax to Jim Jones at 591-9176.

**Please Print Neatly!**

Your Name: \_\_\_\_\_ Your phone #: \_\_\_\_\_

Date and time of incident: \_\_\_\_\_ Your Agency: \_\_\_\_\_

Problem Encountered: (check all that apply)

- Insufficient/incorrect location or incident information at time of dispatch
- Insufficient/incorrect medical information at time of dispatch
- Information from scene not relayed to responding ambulance
- Activation tones not sent
- Simultaneous ALS dispatch not performed
- Courtesy notification not performed
- Back-up notification not performed (if no response after 5 minutes)

Please provide details of the problem, if appropriate:

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**911 Dispatch Center use only**

Problem report # \_\_\_\_\_